

# Values Statement

The Touch Projects’ Values Statement articulates what we, as a team and as a company, really value.

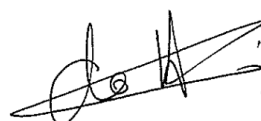
Value	Value Statement: At Touch Projects, we...
Teamwork	<ul style="list-style-type: none"> <li>• always work as a team, because we believe that genuinely delivers a better client outcome</li> <li>• know collaboration adds value, it provides increased quality and outcomes for our clients</li> <li>• treat the team like a family – whether owners, employees, consultants, or associates</li> </ul>
Respect	<ul style="list-style-type: none"> <li>• believe in the idea that all people are created equal, and we treat them as such</li> <li>• always respect the client – their background, situation, requirements, and people</li> <li>• believe respect – for everybody – to be a cornerstone of simply being a good person</li> </ul>
The best people	<ul style="list-style-type: none"> <li>• hire the best people and treat them well, encouraging a long-term two-way relationship</li> <li>• always use the right people for the job, regardless of whether they are internal or not</li> <li>• try to get the best out of our people – there is no point hiring top people and not using them</li> <li>• try and grow our team members’ breadth of experience, capability, and knowledge</li> </ul>
Performance	<ul style="list-style-type: none"> <li>• do everything possible to get the job done, done right, and done on time</li> <li>• have a culture of rolling up our sleeves (regardless of job or title) to get the job done</li> <li>• always ensure we have a metric for success, so we know whether we got there or not</li> <li>• have a commitment to quality through the use of quality process including peer review</li> </ul>
Integrity	<ul style="list-style-type: none"> <li>• always act with the highest levels of integrity, honesty, openness, and transparency</li> <li>• believe that always acting in good faith is the bedrock of good business</li> <li>• make promises to our clients; and then make sure we keep them – whatever it takes</li> </ul>
Client value creation	<ul style="list-style-type: none"> <li>• are all about ensuring the client gets what they want, what they paid for, and what they need</li> <li>• ensure we don’t just deliver, we add as much real tangible value as we can</li> <li>• don’t just add value to our clients, we try to help them to add value to their clients</li> </ul>
Corporate citizenship	<ul style="list-style-type: none"> <li>• believe that as a company we have the ability to positively impact the broader environment</li> <li>• believe we have an obligation to give back – supporting good causes with our money and time</li> <li>• strive to be as environmentally friendly and conscious as possible</li> </ul>

## Document approval

This document is approved on the date of the last signature below.



Nick Savvas  
CEO



John Christou  
General Manager

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